



Dane County Crisis Resources Continuum



To decrease IMD admissions for persons with dementia or Intellectual and Developmental Disabilities (IDD), Dane County has an array of resources available

Dementia Resources

Dementia & IDD Resources

IDD Resources

Crisis Prevention

Alzheimer's Association

- Helpline (24/7), Certified clinicians, care consultation for caregivers, classes/support groups, professional training

NewBridge Mental Health Resources

- Plus case management and other services

Senior Counseling Resources

Blue Moon Senior Counseling

Daniel Goldman, LCSW

Jeff Hamm, LLC

New Day Therapy

Star-WISE Program through Family Service

- Counseling and therapy services

Focal Points

- 12 local non-profits throughout Dane County. Click to search on Community & Senior Services
- Senior services including case management
- Accept referrals from individuals, families and community members

Diagnostic and Health Care Resources

- Primary care (and for referrals to specialty providers such as neuropsychology or gerontology)
- UW Geriatric Programs and Services
- VA Geriatrics and Extended Care

Crisis Response

Long Term/Ongoing Resources

Adult Day Centers

State of WI Board on Aging & Long Term Care Ombudsman Program

- For persons over 60 and Disability Rights Wisconsin for persons with I/DD
- Information, assistance with grievance or appeal, assisted living quality

Dane County Aging And Disability Resource Center

- Dementia Care Specialist (support and resources for caregivers, training)
- Dementia Crisis Program
- Information & Assistance re: local resources
- Determine eligibility for publicly funded programs

Area Agency on Aging | Department of Human Services

- Focal Point Case Management --- AAA Contract-ed Services
- Family Caregiver Support

National Suicide and Crisis Lifeline 988 (call or text)

Dane County Aging & Disability Resource Center

- Dementia Care Specialist (support and resources for caregiver, training)
- Dementia Crisis Program
- Information & Assistance re: local resources
- Determine eligibility for publicly funded long-term care programs for frail elders, adults with I/DD or physical disabilities (Family Care, IRIS, Partnership)

Dane County Behavioral Health Resource Center

- Resources
- Consultation

Journey Mental Health Center

- Outpatient services (therapists, nurses)
- Emergency Services Unit (ESU)

Managed Care Organizations (MCO) (Community Care, Inc., iCare, My Choice WI) (enrolled members contact care teams)

- Care management and service coordination
- Community supports (via in-network providers)
- Residential placements (via in-network providers)
- If not currently enrolled as a member, contact ADRC to determine eligibility

Include, Respect, I Self Direct (IRIS) (Connections, First Person Care Consultants, Progressive Community Services, TMG)

- Self-directed, flexible funding for participant chosen long term-care supports
- Supports can include respite, transportation, meaningful day, counseling & therapeutic and support for behaviors that are challenging
- If not enrolled as a participant, contact ADRC to determine eligibility

Waisman Center Community TIES

- Behavioral support planning
- Training for caregivers
- Managing Threatening Confrontations training
- Services limited to IRIS participants and MCO members

Responsive Solutions, Inc. (RSI)

- Adaptions and modifications to prevent crisis by making home a safer place
- Crisis response to prevent in home crisis
- Safe House
- Services limited to IRIS participants and MCO members

Cognitive and Neurological Evaluations

UW Health Neurology Specialists, Treatments and Services

SSM Health

Law Enforcement

Emergency
Call or text **911**

Dane County Sheriff's Office

Dane County Sheriff's Office Mental Health Team
Non-emergency
(608) 255-2345

Madison Police Dept.

MPD Mental Health Officers
Non-Emergency
(608) 255-2345

In Patient/Emergency Detention

(triaged by Law Enforcement or Journey Mental Health Center, not self-referral or guaranteed admission)

- Stoughton Hospital
- Watertown Hospital
- Southwest Health Center-Platteville
- Miramont
- UW- Hospital
- St. Mary's
- Meriter
- Mendota and Winnebago Mental Health Institutes

Journey Mental Health Center

- Embedded mental health workers
- Crisis response team

CARES Team

(EMT and Journey Mental Health)

Palliative Care or Hospice

Managed Care Organizations (MCO)

(Community Care, Inc., iCare, My Choice WI) (enrolled members contact care teams)

- Care management and service coordination
- Community supports (via in-network providers)
- Residential placements (via in-network providers)
- If not enrolled, contact ADRC for eligibility determination

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- Enrolled participants contact IRIS Consultant

Dane County Dept. of Human Services Adult Protective Services

- Helpline to report abuse, neglect, and adult at risk reports for Dane County residents over age 18.

Peer Support Services

Dane County Human Services Funded Services

- Comprehensive Community Services (CCS)

Resources in brown require a referral or program membership to access. Some resources may have a waiting list.