

## Dane County Human Services Primary Office Locations

### North Madison (Main office)

1202 Northport Drive, Madison, 53704  
242-6200 TDD: 242-6356

### South Madison A

2322 South Park Street, Madison, 53713  
261-9900 TDD: 261-9905

### South Madison B

2304 South Park Street, Madison, 53713  
261-5660 TDD: 261-5069

### Stoughton

125 Veterans Road, Stoughton, 53589  
873-5636 TDD: 873-2162

### Sun Prairie

1460 West Main Street, Sun Prairie, 53590  
837-7380 TDD: 825-7601

### Dane County Job Center

1819 Aberg Avenue, Madison, 53704  
242-7400 TDD: 242-7556

### Dane County Area Agency on Aging (AAA)

2322 South Park Street, Madison, 53713  
261-9930 TDD: 261-9905

### Neighborhood Intervention Program (NIP)

1227 North Sherman Avenue, Madison, 53704  
288-2400 TDD: 242-4585

### Ombudsman

Our department provides information regarding services, advocacy and programs that Dane County runs or funds. The primary responsibility of the Ombudsman is to help our customers connect to needed services, including services for Medical Assistance recipients. The Ombudsman can be reached at 242-6477.

## Joining Forces for Families

JFF is a voluntary, community-based, supportive service that helps families meet their basic human needs. JFF is comprised of 25 teams across Dane County.

JFF offers services in the following areas: Problem Solving, Advocacy, Resource Referral & Counseling. The following services may be available in your community:

- Family support services
- Public Health services
- Employment services
- Food resources
- Housing resources
- Family and youth resources
- AODA services
- Child care benefits
- MA / Food Stamps / Health benefits
- Clothing resources
- Mental Health resources
- Bilingual services in Spanish

JFF sites and the neighborhoods or school areas they serve are listed below.

#### Madison:

Allied Drive	273-6342
Badger/Magnolia	261-9764
Castille/Southdale	273-6676
Darbo/Worthington	246-2967
Lakepoint/Broadway	224-3624
Leopold/Post Road	273-6953
Truax	240-2045
Vera Court	241-4849
Westside	273-6622
Whitehorse	240-2045

DeForest	846-9603
Middleton/Cross Plains	273-6623
Mount Horeb/WI Heights	795-2103
Oregon/Belleville/ McFarland/Monona	835-4188
Stoughton/Cambridge/ Deerfield	873-2180
Sun Prairie/Marshall/ Cottage Grove	825-3225
Verona	848-2108
Waunakee/Dane	849-2016

### Early Childhood Initiative

Dane County's Early Childhood Initiative provides family support and visitation services to expectant mothers, parents and caregivers with children up to 1 year of age in three communities: Allied Drive, Southwest Madison and Sun Prairie. ECI strives to increase families' access to an array of services including:

- Health and developmental screening and assessment
- Prenatal care
- Parenting education and support
- Immunizations and other preventative health care
- Benefit and basic needs resources
- Employment related assistance
- Assistance in finding and sustaining employment through skill enhancement

**Allied Drive ECI:** 2225 Allied Drive #4  
273-6600

**Southwest ECI:** 5810 Russett Road #2  
273-6625

**Sun Prairie ECI:** 1632 West Main Street #4  
825-2165



# Resource Guide

## Dane County Department of Human Services

**Additional information  
is available on-line at:  
[www.danecountyhumanservices.org](http://www.danecountyhumanservices.org)**

The Dane County Department of Human Services' mission is "to meet essential health and human needs of the people of Dane County" and, wherever possible, help them increase their independence.

Our programs serve people from birth to death. We make sure children are healthy and safe. We offer support for individuals with disabilities, substance abuse and mental health needs. We help meet basic economic needs such as housing, employment, food and medical and we support healthy families.

We've been providing these and other services for more than 50 years.

### Adult Community Services

This division funds and provides care and support for older adults and people who have a developmental disability, serious and persistent mental illness, a physical or sensory disability.

Services offered include case management, community support programs, day support, nursing and other in-home care, respite care, residential care, vocational services, and transportation.

To qualify, an individual must be a Dane County resident and, for most services, must have a substantial impairment in day-to-day functioning. These programs assist individuals and families who are experiencing significant needs. Some programs have lengthy waiting lists.

Many services have financial eligibility requirements and/or require that individuals contribute toward the cost of services they receive.

**Key Contacts for Information:**

Aging/Long Term Care	261-9887
Physical Disabilities/LTC	261-9887
Elder Abuse/Adults at Risk	261-9933
Senior Hotline to Help	266-9007
Develop. Disabilities (adult)	242-6440
Develop. Disabilities (child)	237-7630
Mental Health	280-2674

### Badger Prairie Health Care Center

Badger Prairie Health Care Center is a 130 bed licensed nursing facility operated by the Dane County Department of Human Services. It provides services and treatment 24 hours a day to adults with a history of behavioral, emotional or psychiatric disorders that prevent them from residing in other community treatment settings.

Badger Prairie has six distinct clinical units which offer individualized services that take into account the resident's age, disability, and treatment needs, with an emphasis on a holistic, goal-oriented care philosophy. These treatment units include a locked unit for residents with high behavioral needs, an unlocked unit designed to help residents develop skills needed to return to community living, a locked dementia specific unit, an unlocked geriatric psychiatric unit, and two unlocked units for people with complicated medical or care needs that also exhibit challenging behaviors.

Badger Prairie works with multiple funding alternatives including the State Medicaid Program, the Federal Medicare Program, Private Funding and Insurance Entities. The facility's highly trained treatment staff have extensive experience in working with adults with persistent and serious mental illness, physical disabilities, various stages of dementia, and developmental disabilities.

**Key Contact for Services:**  
For more information on services, rates or the mechanism to refer a resident for admission, please call the Admission and Social Worker Supervisor at 845-1220.

### Children, Youth & Families

This Division works to prevent and intervene in child abuse and/or neglect and juvenile crime. In addition, the Division supports mental health services and alcohol and other drug services.

Services are delivered through field offices and community-based Joining Forces for Families (JFF) teams. Our goal is to work to keep families together whenever possible.

Services include neighborhood-based prevention services, child abuse and neglect investigations and supervision of children found delinquent or in need of protection or services.

We also provide or support case management, respite care, family and individual counseling, parent education, foster and group home care, employment related services, alcohol and other drug abuse treatment, in-home support services, and institutional care.

**Key Contacts for Services:**

Child abuse/neglect reports	261-KIDS
After Hours/Emergency Child	
Protective Services	255-6067
Foster Care Information	242-NEED

For information on other services available to children and families, please contact the Dane County Human Services office, or the JFF team nearest you. A complete listing of office locations and JFF contact information is included on the other side of this brochure.

### Economic Assistance and Work Services

This Division helps low-income individuals and families in Dane County meet their basic needs.

Services include Wisconsin Works (W-2), Medical Assistance, Food Share and Child care.

The Division also provides employment and training programs for W-2, Interim Assistance, and Food Share recipients as well as emergency shelter for the homeless and emergency energy assistance.

There is a single application that determines eligibility for all programs. Once we receive your application, an "intake" is scheduled with an economic assistance worker, if needed. The intake will be used to gather additional information and documentation, answer any questions you may have and explain eligibility for programs.

**Key Contacts for Services:**  
For information on specific programs, application process and eligibility contact the Dane County Department of Human Services' "Connections" line at 242-7441.

To report changes on your case, contact the Change Reporting Center at 242-7500.

To apply via the Internet or be screened for eligibility: [www.access.wisconsin.gov](http://www.access.wisconsin.gov)

**Upon request, this brochure, or sections of this brochure, will be provided in large-print, audio tape or braille. You may make your request by calling 242-6200. This document is also available in Spanish and Hmong.**