

# Planning for Change in Long Term Care

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## STEERING COMMITTEE

January 25, 2007

**Present:** Craig Dupont, Ken Eimers, Theresa Fishler, GP Foster, Fran Genter, Lynn Green, Ken Hobbs, Jean Kuehn, Owen McCusker, Karen Musser, Tom Perry, Dan Rossiter, Theresa Sanders, David Sievert, Jennifer Thompson, Kelly Zolinski

**Others Present:** Alexa Butzbaugh, Kathleen Luedtke, Dennis Harkins, Anne Weirich, Gail Coleman, Cindy Desch, Jenny Anderson, Myra Enloe, Judith Hunter, Barb Thoni, Pat Kelly, Mary Schumacher, Michael Schumacher, Michelle Jetzer

**Call to Order:** Kuehn called the meeting to order at 10:07 a.m.

**Self-Directed Supports (SDS) in Managed Care:** The Power Point presentation given by Dennis Harkins will be posted on the LTC web site. SDS and managed care have operated separately in this area but not together. SDS is the right of people to create their own destiny and is a statutory requirement in Family Care. There must be a partnership between the consumer and the support team. People don't choose to be disabled, so don't take away their desire to create a meaningful life in our communities. We need to give people enough choice – some supports from friends and neighbors along with paid supports. This is cost effective and gets people what they need. Managed care includes the option of SDS for consumers. McCusker commented that managed care is being taken over by the “big guys.” We have opportunity to bring together the strengths of the system, families and individuals we support and the strength of our community. Family Care starts with a discussion with the individual to inform them about services available to them. It is important to continue to provide information on an ongoing basis. Harkins believes that the people running the system and advocates will make managed care work. The system pays attention to quality, opportunities for discussion, negotiation and creativity. Some consumers want to be in charge as much as possible but most people are looking for good agencies to help them. We must deliberately use strengths of the community to enrich people's lives and save dollars, and we have an opportunity to create an incredibly powerful system. The State is clear about SDS being part of the LTC system and is being flexible with the structure created from place to place. When Family Care is working well, the person will feel that they have the authority to get what they want. There was discussion about whether there is authority to pay family members who provide support. Within Family Care, it isn't possible to hire family members to do something that can't be delegated to them under state law, such as wound care that has to be done by a nurse. Genter asked how a managed care entity and someone involved in SDS negotiate when one thinks the plan being created is somewhat risky. It is a negotiated process and if at any point the individual comes up with something perceived as too risky and the agency denies it, if negotiation doesn't bring agreement, there is an appeal process.

**Consumer Representation on the Steering Committee:** The number of consumer representatives on this committee and application process was discussed. It was agreed that there should be two consumer representatives, an agency representative and an alternate from each area (DD, PD and Elderly). Kuehn asked for nominations. Thompson commented that transportation is a problem for Rock County consumers. McCusker proposed that people should be contacted and their interest confirmed before the Committee votes. We should make sure they have the expertise and want to be involved. There was

A Joint Project of Community Living Alliance, Inc., Dane County Department of Human Services, Elder Care of Wisconsin, Inc. and Rock County Human Services

concern about time considerations and whether someone could be appointed before the next meeting. Foster suggested delegating this to one of the current subcommittees, so consumers could be present at the next meeting. Thoni noted that a short application was developed for ADRC Subcommittee membership including area of interest, prior experience on committees, involvement in prior work and how will they communicate information to others. Sanders will forward a copy of the ADRC application to Kuehn. She will review it and make necessary changes, then forward it to Steering Committee members. They can then make sure those that have expressed an interest receive it. Completed applications should be forwarded to Kuehn. The Leadership Team will review applications and select new members.

There was discussion about helping with transportation costs or paying a stipend to consumer representatives on the Steering Committee and Subcommittees. McCusker expressed his support for this idea. If we value their opinions and time, we should provide some compensation. Foster suggested that the IT/Fiscal Subcommittee do some research on this and report back. Sanders expressed her support of a \$10 per meeting stipend. Foster and the IT/Fiscal Subcommittee will take the lead on creating a structure, so a policy is in place. Compensation must be commensurate with activities. Genter requested a January 1, 2007 effective date.

#### **Subcommittee Reports:**

CMO: None

ADRC: Sanders reported that the State hired a consulting firm, OSA, to work with ADRC Subcommittees across the state to help guide and make sure we have all elements included, give us technical advice, inform us about what's happening in other areas of state, etc. Buck Rhyme and Ann Rogers Rhyme are assigned to our subcommittee. The ADRC was endorsed at town hall meetings. Consumers from five target populations (elderly, PD, DD, MH, AODA) were invited to join the ADRC subcommittee. We developed an application and e-mailed it to ADRC members who in turn sent it through their network. The deadline was January 12 and we received applications from three target groups – a DD parent, PD consumer, and elderly representative. The new members attended the January 18 meeting. Sanders reported that the work groups are going strong and the Subcommittee is waiting for information from the fiscal work group, which is hoping to get detailed information from the State sometime soon. The ADRC fiscal work group is beginning work on how realistic the State's allocations are and how to divide it up for staffing, etc. The next meeting of the ADRC Subcommittee is February 15.

IT/Fiscal: Foster reported that the IT/Fiscal Subcommittee looked at Beacon software for the ADRC Subcommittee and is recommending that we go with it. Rock County already has that system in place at the Council on Aging, and we believe most of the State is considering moving in that direction. The State will pay for it and future enhancements. Green asked if it would be used strictly for ADRC's. Yes. Motion by Green, seconded by Foster to approve using Beacon software in the ADRC's. Green moved unanimous consent.

Foster continued that TMG will give a summary of the 18 reports they presented to the IT/Fiscal Subcommittee, and they will review them today. The Subcommittee will most likely recommend purchasing the information. Eimers asked if these are in addition to the reports provided by the State. Yes, but the Subcommittee feels that the summaries could be valuable to the group to draw some conclusions. The cost estimate is \$700-\$800 hours to generate data for Dane and Rock Counties.

Communications: Sievert reported that this Subcommittee meets twice monthly. They spent time debriefing the last round of town hall meetings. The theme is apparent: how will this affect me, how is it

going to be financed, is the financing model going to be sufficient, how will it affect providers, overall impact? The public involvement letter with comments from this committee was finalized and will be posted on the website. The website redesign is in the works. The format is being changed to make it look less like Dane County's website. It will also be streamlined with key buttons such as FAQ, town hall meetings, committees, and contacts. The next Town Hall meeting is February 7. Topics included will be an update on the whole planning process, rehash purpose and where progress is to date, and we have asked for a State guest to be available for questions and answers. Luedtke noted that this meeting is before the budget is announced, so final numbers will not be available. State staff can't attend all meetings statewide so is it appropriate to attend those in Dane and Rock Counties? Luedtke will get back to Kuehn on this issue. Thompson noted that Rock County's Town Hall is on April 9 and usually follows the same program as Dane County. Sievert asked whether the Committee would want to present a draft plan to the public before submission to the State. Luedtke informed the Committee that a one-year, no-cost extension has been requested from the Feds which would allow groups to hold off on a final report about their planning activities but she encouraged members to keep up the pace. Final reports must include a sense of the planning process not just what is achieved. Green feels putting out a written document for community input may complicate things too much; however, a conceptual plan for input is favorable. Luedtke agreed – if you are bombarded from outside comments, it gets to be impossible to put the plan together. There was discussion about keeping policy makers informed and answering their questions. Green is working with the County Executive and Health and Human Needs Committee. We are struggling with a lot of "what if" scenarios. Rock County is also trying to get answers to make decisions and has requested a meeting with the State.

**Next Meeting:** February 22, 2007, Job Center Ballroom

**Meeting Adjourned:** 12:11 p.m.

Recorded by Dawn MacFarlane

*Note: These minutes are the notes of the recorder and are subject to change at a subsequent meeting of the committee.*